

gohenry Short Form Disclosure

Monthly fee per child account	Per purchase	ATM withdrawal	Cash reload
\$3.99	\$0	\$1 .50*	N/A**

ATM Balance Inquiry	N/A***
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Customer Service (calls)	\$0
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Inactivity (After 12 months with no activity)	N/A
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We charge 4 more fee types - Here they are:

International ATM Withdrawal	\$2.00
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International Card transactions	2.75%
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Card Replacement different design (Lost, Stolen, Damaged)	\$4.99
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Personalized card (upgrade)	\$4.99
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* Some owners of ATMs or ATM networks charge an additional fee.

** Reload by credit or debit card only, free of charge.

*** Balance Inquiry via gohenry app is available and is free of charge.

Your funds are eligible for FDIC insurance.

No overdraft/credit feature.

For general information about prepaid accounts, visit: cfpb.gov/prepaid.

Find details and conditions for all fees and services:

www.gohenry.com/us/terms-and-conditions/cardholder-terms.

gohenry Long Form Disclosure - list of all fees for gohenry

All fees	Amount
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Getting Started

Card Purchase - Standard Our standard card is free of charge	\$0
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Card Purchase - Personalized \$4.99 per personalized card	\$4.99
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Monthly Usage

Monthly Fee The monthly fee is \$3.99 per child account	\$3.99
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Add Money

Load Debit and credit card loads are free of charge	\$0
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Cash Reload We do not support cash reloads	N/A
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Spend Money

Online card transaction Online card transactions are free of charge	\$0
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Offline card transaction Offline (in store) card transactions are free of charge	\$0
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Get Cash

ATM withdrawal This is our fee for both in and out of network ATM withdrawals. Some owners of ATMs or ATM networks charge an additional fee.	\$1.50
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Customer Service

LiveChat Live chat customer service is free of charge	\$0
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Email Email customer service is free of charge	\$0
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Call Calling customer service is free of charge. You may be charged a standard call rate by your phone operator	\$0
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Balance Enquiries

Via the gohenry app Balance inquiries are free of charge and available 24/7 via the gohenry app	\$0
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Via ATM We do not support ATM balance inquiries	N/A
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Using Your Card Outside the USA

International Transaction We charge a foreign exchange fee of 2.75% of the value of each transaction	2.75%
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International ATM Withdrawal We charge \$2.00 per international ATM withdrawal. You may also be charged a fee by the ATM operator, even if you do not complete a transaction	\$2.00
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Via the gohenry app Balance inquiries are free of charge and available 24/7 via the gohenry app	\$0
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Via International ATM Balance Inquiry We do not support International ATM balance inquiries	N/A
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Other

Card replacement (same design) Replacing a lost, stolen or damaged card with a card of the same design is free	\$0
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Card replacement (different design) We charge \$4.99 to replace a lost, stolen or damaged card with a different design card.	\$4.99
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Inactivity - no activity for 12 months We do not charge for inactivity on your account. However, your monthly fee will continue to be charged even if you do not use your account	\$0
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Your funds are eligible for FDIC insurance.

No overdraft/credit feature.

For general information about prepaid accounts, visit: cfpb.gov/prepaid.

Find details, conditions for all fees, limits and services:

www.gohenry.com/us/terms-and-conditions/cardholder-terms.

Contact gohenry by calling (877) 372-6466 or by email at help@gohenrycard.com.

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.